55263-2 5/16" Shredder Plates



Suggested Uses:

The perfect answer for uniform slicing of fresh vegetables and fruits for salad bars, sandwiches, pizza toppings and more.

PRODUCT WARRANTY

Nemco Food Equipment, to the original user, warrants their products (other than blades and light bulbs) to be free of electrical and mechanical defects in material and workmanship under normal use for twelve (12) months from the date of purchase. If Nemco determines a product to be defective, repair or replacement will be at Nemco's discretion. This warranty does not cover damages caused by accident, misuse, negligence, current or voltage other than stated on the appliance, fire, flood or other casualty. Any alteration to the appliance or unauthorized repair voids this warranty.

Seller shall be responsible only for repairs or replacements of defective parts performed by Seller's authorized service personnel. Authorized service agencies are located in principal cities throughout the contiguous United States, Alaska and Hawaii.

The foregoing warranty is exclusive and in lieu of all other warranties, expressed or implied. There are no implied warranties of merchantability or of fitness for a particular purpose. The foregoing shall be Seller's sole and exclusive obligation and Buyer's sale and exclusive remedy for any action including breach of contract or negligence. In no event shall Seller be liable for a sum in excess of the purchase price of the item. Seller shall not be liable for any prospective or lost profits of Buyer.

PRODUCT SERVICE

Nemco has a staffed service department and we believe prompt service is extremely important to our customers. Therefore, we request all product service inquiries be handled in the following manner:

(1) The end user should call the dealer where the equipment was purchased.

(2) The dealer should collect the following information: end user's name, address, phone number, model number, serial number (if applicable), Sales Order or Purchase Order Number and the nature of the problem.

(3) The dealer should then call the Nemco Customer Service Department at (419) 542-7751.

(4) The Nemco Customer Service Department will decide on the most appropriate course of action. If the equipment is deemed to be within the warranty period, the following procedure will be followed. The dealer will obtain a Return Goods Authorization number from Nemco Customer Service. Please be sure to use this number on the box and on paperwork sent with the unit. Return the unit to Nemco. The Nemco Service department will determine if the problem with the unit is a manufacturing defect in material or workmanship. If that is found to be the case, Nemco will repair the unit and return it to the end user. If the unit is found to not be defective in material or workmanship, the dealer will be contacted to determine the next course of action. If it is deemed necessary to repair the equipment in the field, the dealer should contact the Nemco Customer Service Department to obtain a Service Authorization number prior to service. This service authorization number must appear on the service report that must be forwarded to Nemco. If this procedure is not followed, payment for service will not be reimbursed.